



Traverse County Social Services

Vision Statement:

Better lives, stronger communities

Mission Statement:

Strengthen individuals,
Families and communities by:

- ★ Increasing safety and stability.
- ★ Promoting self-reliance and livable income.
- ★ Improving the health of our communities.

Core Beliefs:

Our beliefs are what we cherish or hold to be true.

- ★ Clients are the focus of everything we do
- ★ Inter-dependence is valued, and natural support systems are essential to full, healthy functioning of all individuals
- ★ The helping process focuses on a consumers' strengths, interests, abilities, and competencies as a means of addressing one's deficits, problems and areas of need.
- ★ Human beings have the capacity to learn, grow and change.
- ★ The consumer and staff relationship is one of collaboration, mutuality and partnership.
- ★ Multicultural sensitivity, understanding and respect are critical to the helping process.
- ★ Quality is important - continuous improvement and professional development is essential to success
- ★ Staff involvement in decision-making and program service delivery is a way of life.
- ★ Society benefits when all members are able to fully participate in their communities.
- ★ Promotion of a healthy staff focused balance of work and family is necessary for high quality service delivery
- ★ Collaboration with other organizations is essential
- ★ An informed citizenry is necessary for good government

Values:

- ★ Values that relate to one's self: courage, self-discipline, integrity, creativity, humor, efficiency
- ★ Values that relate to others: loyalty, generosity, empathy, honesty, adaptability, respect, empowerment, cooperation, communication
- ★ Values that relate to the community: idealism, compassion, responsibility, balance, fairness, cultural awareness, service, collaboration, family focused